

**CONTRACT FOR RESIDENTIAL SERVICE
CITY OF TEXAS CITY
1801 9TH AVE N, TEXAS CITY, TX 77590**

Account Name(s): _____

Service Address: _____

Billing Address (if different): _____

Phone #: _____ Email: _____

SS# (last 4 digits) _____ DL#: _____ D.O.B. _____

Secondary Account Name (18yrs and older/Must fill out completely):

Name: _____ Phone #: _____

SS# (last 4 digits) _____ DL#: _____ D.O.B. _____

Please check one: Own **Lease** **If own, check one: Primary Residence** **Rental** **For Sale**

Service Start Date: _____

*****Same Day Service/\$25 Fee*****

(Next Business Date, unless Same Day Service Fee is paid)

AGREEMENT-GENERAL

I hereby agree to purchase water, sewer, and garbage services at the above address to be furnished at the standard rates and under terms and conditions of said City as from time to time established for such class of service. **I understand that there will be a minimum monthly charge whether services are used or not.** I agree to abide by all drought contingencies and water conservation policies put forth by the City. The deposit will be held until I discontinue water, sewer, and garbage services, to guarantee the payment of said services and/or for any bill of whatever nature that may be due. If deposit payment is made with a "NSF" check, service will be cutoff immediately until cash payment with applicable fees is made in full. When service has been discontinued, either by the customer or the City, the deposit will be applied to the final bill and a bill or refund will be mailed to the forwarding address given by the customer. I understand that failure to render payment within time prescribed on the bill will mean discontinuance of service. Further, if the City incurs additional expenses for past due collection, I agree to pay all costs of collections, including attorney's fees.

CONFIDENTIALITY OPTION

According to State law, the information on your account is open to the public unless you request confidentiality. All customers are eligible for this option. This will keep all personal information such as address, phone numbers and social security numbers confidential from the general public.

Yes, I request confidentiality _____ No, I waive confidentiality _____

I/We have read both sides of this contract and hereby agree:

Primary Account Holder's Signature

Date

Secondary Account Holder's Signature (If applicable)

Date

For Office Use Only:

Deposit: \$ _____ Dike Sticker _____ Acct#: _____ CID#: _____ S/O#: _____

PURPOSE

The Texas City Water System is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Texas City Water System will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

RESTRICTIONS

The following unacceptable practices are prohibited by State regulations:

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than **0.25%** lead by weight may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than **0.2%** lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

SERVICE AGREEMENT

The following are the terms of the service agreement between the Texas City Water System (the Water System) and stated as the Customer at "Account Name" line on this contract.

- A. The Customer shall allow his/her property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the Water System or its designated agent, prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the Water System's normal business hours.
- B. The Water System shall notify the Customer in writing of any cross-connections or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- C. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on the Customer's premises.
- D. The Customer shall, at Customer's expense, properly install, test and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

ENFORCEMENT

If the Customer fails to comply with the terms of this contract, the Water System shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this contract shall be billed to the Customer.